



THE BUSINESS CONTINUITY INSTITUTE

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January 16, 2012
Mark Penberthy & Associates (Pty) Ltd.

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Fourways North
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South Africa

Dear Mr. Penberthy,

Please accept this letter on behalf of the Business Continuity Institute (BCI) as a confirmation that Mark Penberthy & Associates (Pty) Ltd. is a Training Partner of the BCI. As such, Mark Penberthy & Associates (Pty) Ltd. represents the BCI through its educational and training services, along with hosting the paper and pencil version of the BCI Certification Exam in South Africa and throughout the world.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Alex Arvanitidis', is written over a light blue horizontal line.

Alex Arvanitidis

Vice President
The Business Continuity Institute